

**GUARANTEE FOR NORDLUX A/S (“Nordlux”) (AND DESIGN FOR THE PEOPLE (“DFTP”)) FUNCTIONALITY OF INTEGRATED LED IN LAMPS PURCHASED IN THE EUROPEAN UNION**

This guarantee covers the quality and performance of our LED modules, included in our lamps. We guarantee that the integrated LED functionality in our lamps will remain operational for a period of 5 years from the date of purchase.

**1 Scope of Guarantee:**

- 1.1. This guarantee covers LED modules in lamps manufactured by Nordlux and DFTP with integrated LED lighting technology, regardless of whether the product has a lifetime of 20,000 or 30,000 hours.
- 1.2. The guarantee specifically covers the functionality of the integrated LED components, ensuring they will remain operational for a period of 5 years from the date of purchase.

**2 Guarantee Conditions:**

- 2.1. The guarantee is valid only when the lamps are used and maintained as intended and in accordance with the manufacturer's instructions. The consumer must demonstrate or provide evidence that the lamps have been used and maintained as intended and in accordance with the manufacturer's instructions. If the consumer cannot demonstrate or provide the necessary evidence, Nordlux will be entitled to dismiss the claim.
- 2.2. The guarantee is only applicable upon presentation of the original purchase receipt.
- 2.3. Any claim under this guarantee must be made within the 5-year guarantee period and shall be made without undue delay after the customer has identified the deficiencies in the lamps covered by this guarantee.
- 2.4. This guarantee is non-transferable and applies solely to the original purchaser of the lamps. Thus, the guarantee is only applicable for the consumer who initially purchased the lamp from either Nordlux or DFTP directly or through a distributor in the European Union.

**3 Exclusions:**

- 3.1. This guarantee does not cover LED bulbs and/or LED drivers.
- 3.2 This guarantee does not cover damage or malfunctions caused by improper installation, misuse, neglect, or any incorrect treatment of the lamps. Furthermore, this guarantee is not applicable if the deficiencies on the lamps are caused by or as a result of physical impacts on the lamp.
- 3.3. The guarantee is void if the lamps have been modified, repaired, or tampered with by unauthorized personnel.
- 3.4. Any defects resulting from force majeure events, such as natural disasters, accidents, or acts of vandalism, are excluded from this guarantee.

**4 Guarantee Claims**

- 4.1. In the event of a claim, the customer must notify DFTP.dk or the local Nordlux dealer in writing, providing details of the defect and supporting documentation.
- 4.2. Upon receiving a valid claim, DFTP or the dealer will, at its discretion, either repair or replace the defective lamps or components, free of charge.
- 4.3. If repair or replacement is not feasible, DFTP or the Nordlux dealer reserves the right to offer an alternative solution or refund the original purchase price.
- 4.4. This guarantee does not affect your statutory rights as a consumer, and the guarantee can be used free of charge by you as a consumer.

**5 Limitation of Liability:**

- 5.1. Nordlux and DFTP shall not be liable for any indirect, consequential, or incidental damages arising from the use or inability to use the lamps covered by this guarantee.
- 5.2. The total liability of Nordlux and DFTP under this guarantee shall be limited to the original purchase price of the lamps.

By purchasing our lamps with integrated LED technology, you acknowledge and agree to be bound by the terms and conditions of this guarantee. This guarantee does not affect your statutory rights as a consumer.

Nordlux and DFTP are committed to providing high-quality products and ensuring customer satisfaction in compliance with European legal regulations.

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*Please visit our website for further contact information: [www.nordlux.com](http://www.nordlux.com)*